

**Western Highlands Network
Services Management Department
Adult Utilization Review
February 9, 2006**

The purpose of the utilization review of consumer services is to ensure that consumers in designated target populations receive a clinically appropriate array of services, at the clinically appropriate intensity, for the clinically appropriate length of time.

In order to best facilitate this process, WHN has developed a Utilization Review form that provides programs a uniform venue to manage this process. This form contains indicators which address various dimensions related to clinical care. The Clinical Specialists at WHN need this information in order to process service authorization requests.

WHN **HIGHLY** recommends the use of this document for ACTT and Community Support Team requests as of March 20, 2006.

Providers may choose to use a narrative or another form in lieu of this document as long as it adequately addresses all of the indicators on the WHN Adult UR document.

Upon receipt of this information, along with other authorization documentation, the Clinical Specialists will be able to expedite approval of these requests in a timely and uniform manner, reducing the demand for additional clinical justification from the service provider.