

3. What can the MCM Team provide that will keep the consumer safe and in their location (home, school, work, etc.)? _____

4. What is the desired outcome from the MCM intervention?

- Crisis episode de-escalation/stabilization
- Hospitalization (due to safety issues) Hospitalization (due to clinical need)
- Detox inpatient referral (safety issues) Detox referral (due to clinical need)
- Other: _____

5. Was Crisis Rating Scale completed by MCM Team by phone?

- YES NO

Results (Consult with MCT Provider):

- Emergency Urgent Routine

MCM Accepts Referral? Yes No **Reason:**

You **must** make a request for the MCM Team to be called for an intervention, and this form serves as the formal request. You must add the MCM service (as an Intervention) to the Treatment/PCP Plan the next business day. MCM Team will request authorization to intervene, but **you** must have added the service to the PCP for the MCM Team to be able to bill for the delivered MCM services. You must give the MCM Team all of the demographic, funding and clinical information necessary to make an effective intervention and the MCM Team will submit the SAR with the completed Progress Note (including any recommendations for the Crisis Plan) the next business day. The MCM Team will follow-up with you the next business day (or sooner if you request) and make suggestions for changes to the Consumer's PCP/Crisis Plan. As the provider of record, you are expected to make necessary modifications to PCPs/Crisis Plans as recommended by the MCM Team to help the consumer to remain stable in their environment. FAX this completed form to the MCM Team and WHN Access Unit (828-225-2782). This serves as a justification for authorizing MCM for the consumer.

Name/Signature of CS First-Responder: _____

Date/Time: _____

Name/Signature of MCM Staff Reviewing Referral: _____

Date/Time: _____

MCM Standard of Care:

- State Funds** 12 Units of H2011 for one (1) event (NO prior authorization required)
- Medicaid** 32 Units (NO prior authorization required)

Call Access/Emergency Services to request additional units of service (800-951-3792)
Western Highlands Network

MCM Teams serving other Providers in the Western Highlands area:

New Vistas - Mountain Laurel – Buncombe, Henderson, Transylvania Counties
For more information contact Barry Beavers – 828-388-4960

