

Provider Responsibility for Conducting Utilization Review

Providers are required to have a utilization review plan for *monitoring the utilization of services for appropriateness of care*, per the service definitions in the service definition manual; the plan should guide requests for service authorizations from the LME:

- For a new service, medical necessity criteria are met; service order is completed
- Amount and duration of service is appropriate to consumer need
- PCP reflects the service

- For ongoing service, continuation criteria met
- Amount and duration of service is appropriate to consumer need
- PCP reflects the service

or

- Service maintenance criteria met
- Amount and duration of service is appropriate to consumer need
- PCP reflects the service

or

- Discharge criteria met