

**Western Highlands Network
Communication Bulletin # 29
March 21, 2006**

Conditional Endorsement and Service Authorizations

Effectively immediately, Western Highlands is using the following protocol for authorization of **Enhanced Services**:

1) Community Support (Adult & Child):

- All providers that have submitted applications for Community Support can receive transfers per consumer choice, whether or not conditional endorsement for this service is completed or still pending. This includes consumers who use "no wrong door" and referrals from DSS offices.
- If Conditional Endorsement for Community Support is still pending, there will be no new referrals to the Provider agency from Access. As soon as the Conditional Endorsement process has been completed, the Access Department will begin to offer that agency as a choice where appropriate.

2) Other New Enhanced Services: Community Support Team, Diagnostic Assessment, Mobile Crisis, Intensive In-Home, Multi-Systemic Therapy:

- These services will only be authorized for Providers that have successfully completed the Conditional Endorsement Process.

3) All other Enhanced Services:

- Will continue to be authorized to providers that have been providing the same service before March 20, 2006. This includes the following:

Assertive Community Treatment Team	Psychosocial Rehabilitation
SA Comprehensive Outpatient Treatment	Targeted Case Management (DD only)
SA Non-Medical Community Residential Treatment	SA Intensive Outpatient Program
Day Treatment	Methadone Administration
Facility Based Crisis	CAP-MR/DD Waiver Services
Child Residential Treatment Services	Detox Services
SA Medically Monitored Community Residential Treatment	

- **Providers wishing to add any of these services must be Conditionally Endorsed before they can receive authorizations for these services.**

Please Note:

- ✓ We are now accepting applications for services listed in "Window 3" of the Endorsement Process. "Window 4" is scheduled to begin on June 1, 2006. Check the Western Highlands or Division website for details.
- ✓ A listing of Conditionally Endorsed Providers will soon be posted on the Western Highlands website.