

**Western Highlands Network
Communication Bulletin #49
December 5, 2006**

Electronic Claims Submission Effective July 1, 2007

1. To improve claims processing efficiency and expedite provider reimbursement claims submitted to Western Highlands must be submitted either by an ANSI X 12N 837P HIPAA (837) transaction or Direct Data Entry (DDE) effective July 1, 2007.
2. A number of providers presently submit claims with the 837. The 837 is a HIPAA compliant industry standard commonly included with medical billing systems/software.
3. The DDE is a new product developed by WHN intended to complement the 837 and/or offer an electronic claims submission method for agencies unable to produce an 837. The minimum DDE PC support requirements are Internet Explorer 6 and high-speed internet access.
4. The only exception to electronic claims submission is either submitting a claim with coordination of benefits, a void/replace transaction, or a one-time situation that the 837 or DDE is inadequate to submit a claim. The one-time instance is subject to the Director of Claims and Reimbursement approval.
5. Please contact Western Highlands at billingquestions@westernhighlands.org to request assistance with the 837 or DDE. A technician will respond to your request, discuss best solutions, and assist with establishing the 837 and/or DDE.