



# Western Highlands Network News

March 14, 2008

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- SAIOP News

## Authorization Data

- Concurrent review: 03/12/08
- Initial Authorization: 03/10/08
- Medicaid Registration: 03/13/08
- IPRS Registration: 03/11/08

## Upcoming Trainings/Meetings

- 3/18 A Psychiatric Rehabilitation Approach to Skill Development Training  
1–4pm at WHN room 315
- 3/20 Claims and Reimbursement Training  
1–3pm at WHN room 315
- 3/25 Person Centered Planning Training  
1–4pm at WHN room 315
- 3/27 DD Provider Meeting (rescheduled from 3/13)  
1:30–3pm WHN room 315

## Stay Informed!

*NC Division of Mental Health*

[www.ncdhhs.gov/mhddsas](http://www.ncdhhs.gov/mhddsas)

*NC Division of Medical Assistance*

[www.dhhs.state.nc.us/dma/home.htm](http://www.dhhs.state.nc.us/dma/home.htm)

*Value Options*

[www.valueoptions.com](http://www.valueoptions.com)

## News Flash!

Rutherford County is seeking requests for grant proposals in the area of Behavioral Health. Priority will be given to agencies providing core services; substance abuse services; crisis services such as crisis intervention training (CIT) including both assessment center and police training; child mental health including both intensive in-home treatment (IIT) and day treatment; adult mental health including community support team (CST) and assertive community treatment team (ACTT) and psychiatric services to state-funded indigent consumers. Please contact John Condrey or Debra Conner at 287-6060 from 8:30 AM to 5:00 PM. Deadline for application is April 11.

## Services Management News

### SAIOP NEWS

Based on the DMA instructions in the service definition for SA IOP, UM (formerly Service Management) we will no longer extend the initial 90 day authorization for consumers attending SA IOP. Only under “exceptional circumstances” may there be a 2 week extension. As in the past, UM may authorize one 30 unit, 90 day episode of SA IOP per treatment year.

With these restrictions in mind, please consider Early Recovery Groups (either H0005 or H0036HB) as a means of getting consumers involved in treatment and assessing readiness to follow through with treatment prior to requesting SA IOP.

### REMINDER ABOUT REJECTED SARs

**Please remember that when a SAR is denied for "rejected-pend limit expired", a NEW SAR must be submitted. The original dates of the rejected SAR cannot be honored. We will start requests on the day we receive the new SAR and any materials needed to support your request. Many providers are sending in the original SAR which was rejected, and sending no response for the pend. We want to assist you in getting information turned around ASAP.**

## Contact Us

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Corporate Compliance  
*To report concerns regarding fraud,  
waste, or abuse:*

*1-800-826-6762*

## FAXING THE PCP

We are moving to a process whereby items faxed to us are stored as electronic documents in the Electronic Medical Record (EMR) here at WHN. As we move closer to full implementation, we will have to change the procedure we have used about faxing the PCP. Since the 13 page PCP was cumbersome to store, we have historically only asked that you send relevant pages and/or signature pages. With the use of Fax to EMR, we will have to have you fax the entire PCP each time you need to revise it, change something or need new signatures. We will notify you when this process begins.

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