

Western Highlands Network News

April 4, 2008

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Authorization Data

- Concurrent review: 4/1/08
- Initial Authorization: 3/28/08
- Medicaid Registration: 4/3/08
- IPRS Registration: 4/2/08

Upcoming Events

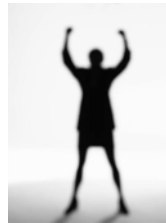
Consumer Run Business Event
May 14, 2008
More information to come at a later date

Upcoming Trainings/Meetings

- 4/8 Utilization Management Training 1-4pm
WHN room 315
- 4/10 DD Case Responsible Provider Meeting 1:30-3pm
WHN room 315
- 4/17 Claims and Reimbursement Training 1-3pm
WHN room 315

News Flash!

Community & Consumer Happenings



Polk county wellness coalition announces assistance to individuals who are uninsured in Polk county. For affordable medical care call Saluda Medical Center at (828) 749-4411 or Foothills Medical Associates at (828) 894-2988. For prescription assistance call Saluda Medical Center or Thermal Belt Outreach at (828) 894-2988 or for transportation, call (828) 894-8203 for Polk County Transportation. For more information, call the Community Health Network at (828) 694-6165.

The Crisis Continuum/Care Coordination Corner (CC)

Clarification of Jail Assessment and Jail Coordination Codes

There are two new codes for assessment and coordination services for consumers in the jail/detention centers in the WHN catchment area. The Jail Assessment (WH105) and Jail Coordination (WH106) codes are authorized through the Crisis Continuum/Care Coordination department only. In most circumstances, WHN contracted providers will automatically receive authorizations for the maximum units of the above codes.

Jail Assessment (WH105):

WHN has contracted with specific providers to conduct mental health assessments with unassigned adult consumers in the jails/detention centers. Jail/Detention Center staff will contact the WHN Care Coordinator for Jails and request a mental health assessment based on the results of a state screening form. If the consumer is unassigned, the WHN Care Coordinator will authorize the WH105 code and contact the contracted provider.

The contracts vary depending on the provider; therefore some contracted providers will not receive authorizations and will be contacted directly by the jails to request the assessment.

Stay Informed!

NC Division of Mental Health

www.ncdhhs.gov/mhddsas

NC Division of Medical Assistance

www.dhhs.state.nc.us/dma/home.htm

Value Options

www.valueoptions.com

Contact Us

Western Highlands Network

356 Biltmore Avenue
Asheville, NC 28801
Phone: 828-225-2785
Fax: 828-225-2784

www.westernhighlands.org

Corporate Compliance

*To report concerns regarding fraud,
waste, or abuse:*

1-800-826-6762

Jail Coordination (WH106):

WHN reviews the booking logs of the jails/detention centers in our 8 counties. If a detainee is identified as an active WHN consumer, the provider will be faxed a "Provider Notification Form" and will receive an authorization for 6 units of WH106 for Jail Coordination. Services provided should include: assessing needs, coordination of medications, and arranging for services post release from the detention center. In most cases, 6 units are the maximum allowable authorization for WH106. If a WHN provider has an active adult consumer that is a detainee at a local jail/detention center and has not received notification and authorization for WH106, please contact the WHN Care Coordinator for Jails.

REMEMBER: In order to access these codes, the provider must have the specific codes in their WHN contract.

For questions and inquiries contact:

Madelyn Lantz/Care Coordinator for Jails

Phone: 828-225-2785 or 1-800-671-6560 ext 2552

Email: madelynl@westernhighlands.org

Billing and Claims

State Funded - Timely Filing Edit

Western Highlands Network has temporarily lifted the 60 day timely filing edit during April, 2008 to accommodate State funded claim reimbursement for dates of service July 1, 2007 through April, 2008. Western Highlands will reinstate the 60 day timely filing limit May 1, 2008.

Tom Ladenthin

Director of Claims and Reimbursement

Western Highlands Network